



# INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS (IJCRT)

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## Online Shopping System

(WHERE CONVENIENCE MEETS CHOICE)

[1] Ms.Kamble S.A., [1] Sampada Londhe, [2] Pragati Ghogare, [3] Mohini Ghogare

<sup>1</sup>Professor, <sup>2</sup>Student, <sup>3</sup>Student, <sup>4</sup>Student

<sup>1</sup>Computer Science and Engineering

<sup>1</sup>Bhagwant Institute of Technology, Barshi, Barshi, India

**Abstract:** This project outlines the development of an online shopping through robust web development practices. In response to the increasing demand for convenient and accessible floral services, this initiative focuses on creating a user-friendly platform that seamlessly integrates e-commerce functionalities. The web development process incorporates cutting-edge technologies, responsive design principles, secure payment gateways, and effective search engine optimization. The objective is to enhance user experience, ensure mobile compatibility, and facilitate seamless transactions while exploring emerging trends in the online floral market. Through a comprehensive literature review and practical implementation, this project aims to contribute to the knowledge base of e-commerce and web development, particularly within the context of online retail.

**Keywords – E-commerce, Recommendation System**

### I. INTRODUCTION

Shopping has long been considered a recreational activity by many. Shopping online is no exception. The goal of this application is to develop a web based interface for online retailers. The system would be easy to use and hence make the shopping experientment pleasant for the users. The goal of this application is

\* To develop an easy to use web based interface where users can search for products, view a complete description of the products and order the products.

\* A search engine that provides an easy and convenient way to search for products specific to their needs. The search engine would list a set of products based on the search term and the user can further filter the list based on various parameters.

\* An AJAX enabled website with the latest AJAX controls giving attractive and interactive look to the web pages and prevents the annoying post backs.

\* Drag and Drop feature which would allow the users to add a product to or remove a product from the shopping cart by dragging the product in to the shopping carrier out of the shopping card. A user can view the complete specification of the product along with various images and also view the customer reviews of the product. They can also write their own reviews.

For this study secondary data has been collected. From the website of KSE the monthly stock prices for the sample firms are obtained from Jan 2010 to Dec 2014. And from the website of SBP the data for the macroeconomic variables are collected for the period of five years. The time series monthly data is collected on stock prices for sample firms and relative macroeconomic variables for the period of 5 years. The data collection period is ranging from January 2010 to Dec 2014. Monthly prices of KSE -100 Index is taken from yahoo finance.

## II. LITURATURE SURVEY

In the development of the Career Connect platform, a thorough review of existing research and systems was conducted to understand the current trends in higher education access prediction, student performance prediction, and automated academic management. The following research papers provided valuable insights into the system's architecture and design.

1. Introduction to E-commerce and Online Flower Businesses: Explore the fundamentals of e-commerce and its impact on traditional retail. Review literature on the growth and trends of online shopping businesses.
2. Web Development Technologies for E-commerce: Investigate the latest web development technologies used in e-commerce platforms. Explore the role of content management systems (CMS), such as WordPress or Magento, in building online stores.
3. User Experience (UX) and User Interface (UI) Design: Examine the importance of user-friendly interfaces in e-commerce websites. Review literature on best practices for designing an engaging and intuitive user experience
4. Payment Gateway Integration and Security: Investigate the challenges and solutions related to payment gateway integration in e-commerce websites. Explore literature on ensuring the security of online transactions in the context of online shops.
5. Mobile Responsiveness and Cross-Browser Compatibility: Review the literature on the significance of mobile responsiveness in e-commerce websites. Explore the challenges and solutions associated with ensuring cross-browser compatibility.
6. Search Engine Optimization (SEO) for E-commerce: Explore the role of SEO in driving traffic to online shops. Review literature on SEO strategies specific to e-commerce websites.
7. Social Media Integration and Marketing: Investigate the impact of social media integration on the success of e-commerce businesses. Explore literature on effective digital marketing strategies for online shops.
8. Customer Relationship Management (CRM): Review literature on CRM systems and their relevance to e-commerce, specifically online shops. Explore the role of personalized communication in building customer relationships.

## III. PROPOSED SYSTEM

This website is capable of recording details of sales and purchase order. Similarly keeps track of expenses and income of the company. This billing counting software can be used to generate various reports including Item, Ledger, Sales order, Purchase order and Expenses ledger and more. This website is totally self-contained and works relatively as efficient as other packages related to the subject. It provides simple database rather than complex ones for high requirements and it provides good and easy graphical user interface to both new as well as experienced user of the computer.

### 3.1 Key Features of the System:

1. User-Friendly Interface and Navigation: An intuitive interface makes it easy for users to find products and navigate the website.
2. Shopping Cart and Checkout: A seamless shopping cart and checkout process is crucial for converting shoppers into customers.
3. Product Catalog and Search: A well-organized product catalog with robust search functionality helps users find what they are looking for.
4. Product Descriptions and Images: Detailed product descriptions and high-quality images are essential for providing users with the information they need to make informed decisions.
5. Secure Payment Options: A secure and reliable payment gateway is essential for protecting user data and building trust.
6. Order Management and Tracking: Users need to be able to track their orders and manage their account information.

- 7. Mobile Responsiveness: The website should be designed to be accessible and functional on various devices, including smartphones and tablets.
- 8. Customer Reviews and Ratings: Customer reviews and ratings can help build trust and influence purchasing decisions.
- 9. Customer Support: Efficient customer support channels are needed to address customer inquiries and resolve issues.
- 10. Wishlist: A wishlist feature allows users to save products for later purchase.

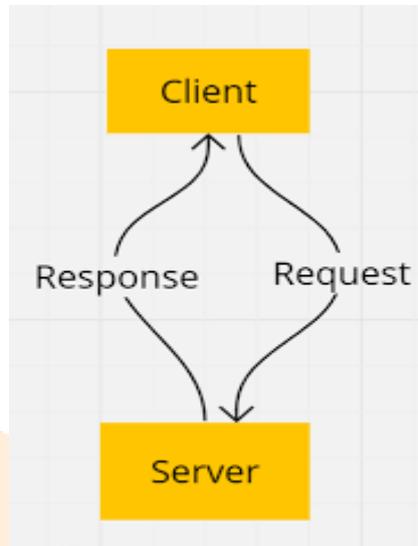


FIGURE 1. SYSTEM ARCHITECTURE

**3.2 UI Flow:**

The UI flow will be as follows.



FIGURE 2. UI FLOW OF SYSTEM

**IV. ALGORITHM USED**

**1. Graph Algorithms (Dijkstra's):**

Used to find the shortest paths between nodes (e.g., cities) in a graph, potentially for efficient delivery routing or navigation within the system.

**2. K-Means Clustering**

Used to group users into clusters based on their preferences or purchasing behavior. The algorithm works by grouping data points (customers or products) into clusters based on their similarity, measured by a distance function like Euclidean distance

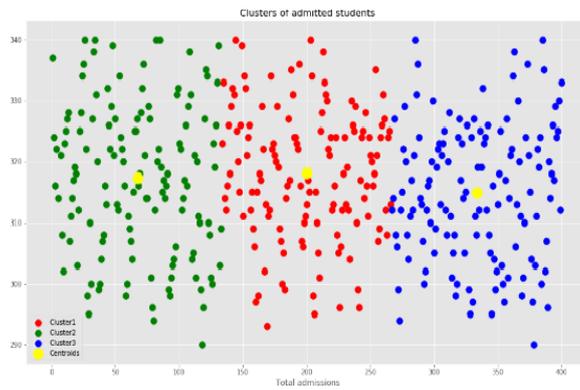


FIGURE 3. CLUSTERING DATASET OF PRODUCTS

**3. Prim's Algorithm:**

Used to find the minimum spanning tree of a graph, potentially for optimizing delivery routes or calculating discounts based on distances.

**4. Deep Learning Models:**

Can be used for tasks like sales prediction, image recognition (e.g., for product images), and natural language processing (e.g., for customer support chatbots).

**5. Optimization Algorithms:**

Algorithms can be used to optimize order processing, warehouse management, and inventory levels

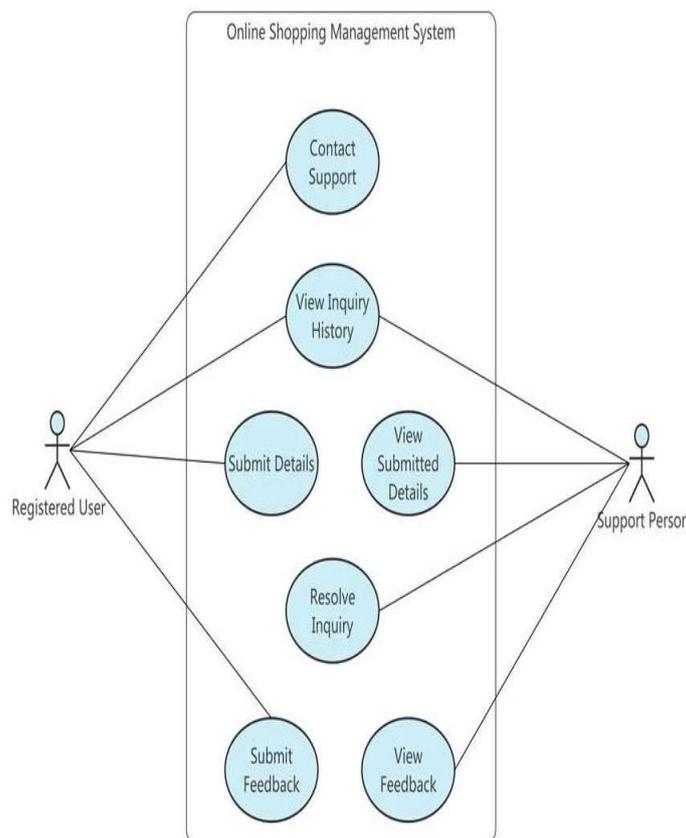


FIGURE 4. CUSTOMER SUPPORT USE CASE DIAGRAM

## V. FUTURE SCOPE

### 1. Growth of Mobile Shopping:

Mobile commerce is expected to continue growing, driven by the increasing use of smartphones and the convenience of online shopping.

### 2. Rise of Social Commerce:

Social media platforms are increasingly being used as shopping platforms, with features like direct product purchases, online stores, and influencer marketing.

### 3. Focus on Sustainability and Ethical Practices:

Consumers are increasingly demanding more sustainable and ethical products and practices from online retailers.

### 4. Personalization and AI-Driven Experiences:

AI-powered personalization will continue to shape the e-commerce landscape, offering users more relevant recommendations and tailored experiences.

### 5. Seamless Omnichannel Experiences:

Integrating online shopping with other channels like in-store shopping, mobile apps, and social media platforms can create a seamless customer journey.

### 6. Improved Search and Navigation:

AI-powered search algorithms and intuitive navigation can help users find what they're looking for quickly and efficiently.

### 7. Enhanced Mobile Shopping:

With the increasing popularity of mobile shopping, it's crucial to provide a mobile-first experience that is optimized for mobile devices.

### 8. Personalized Shopping:

AI and data analytics can be used to create highly personalized shopping experiences, recommending products, tailoring promotions, and improving the overall browsing experience.

## VI. CONCLUSION

This Web application "ONLINE SHOPPING SYSTEM" avoids the manual work and the problems concern with it. It is an easy way to obtain the information regarding the various products information that is present in the markets. This system is an improved application better than the existing one's regarding the information about the various activities. Still, we found out that the project can be done in a better way. Primarily, when we quest information about particular details it shows all the relevant information. This project is a computerized solution for storing the details of all related information in an organization and also task assigned to an employee by an organization. Here, we can conclude that the application been developed is to reduce manpower and various complexities.

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